

## Description based on Specified Commercial Transactions Law

Company Name	<a href="#">Hankyu Hanshin Properties Corp.</a>
Representative	<a href="#">Fukui Yasuki</a>
Office Address	<a href="#">Hankyu Terminal Building, 1-4, Shibata 1-chome, Kita-ku, Osaka-shi</a>
TEL & FAX	<a href="tel:+81-6-6809-5265">TEL : +81-(0) 6-6809-5265</a>
Business Hour	<p style="text-align: center;">※Please refer our business calendar.</p> <p>(10:00 a.m.–5:00 p.m. (Closed on weekends &amp; holidays) Please refer to our business calendar.)</p>
Email address	<a href="mailto:futr-stays@hhp.co.jp">futr-stays@hhp.co.jp</a>
Website URL	<a href="https://apj-hhp.com">https:// https://apj-hhp.com</a>
Payment Due	<ul style="list-style-type: none"> <li>● At the applying for reservation of each property, you will be required to pay the application deposit.</li> <li>● The balance of the total contract amount (initial cost and rent for the first and the second month etc. Please refer the quotation provided on the online application process.) will be settled by your credit card on 12th of the next month of the applying.</li> <li>● Payment of the rent for the third and later month shall be settled by your credit card for the next coming month by the date described on the lease agreement every month.</li> <li>● If the contract period is less than 2 months, you will be required to pay the full amount for two months lease by the contract date.</li> <li>● If the different provisions are applied, it will be displayed on the description page or the lease agreement of each property.</li> </ul>
Payment Method	<ul style="list-style-type: none"> <li>● All of the payment method shall be by credit card payment.</li> <li>● The credit card payment will be settled by us or a payment collection agency.</li> <li>● Please refer to the lease agreement which shown on the screen during application process.</li> </ul>
Contract and Key Handover	<ul style="list-style-type: none"> <li>● Please follow the method specified within the application process for key handover. Please be sure to check the information in the email sent to you upon completion of your application.</li> <li>● After confirming your passport and valid visa and the payment of contract amount etc., we will give you the key.</li> </ul>
Required fee other than the rent etc	Security Deposit, Utilities fee as of water, electricity and gas, Cleaning and preparation fee, Option fee, Application fee, transfer fee, and restoration cost etc.
Security Deposit	<ul style="list-style-type: none"> <li>● If the lease includes a security deposit, the remaining balance will be refunded by <a href="#">bank transfer</a> within <a href="#">two months</a> after the lease ends.</li> <li>● If there are any costs borne by the tenant, including unpaid rent, necessary repairs or other liabilities based on the lease agreement, such amounts will be deducted from the Security Deposit. In addition, if the total outstanding amount exceeds the Security Deposit, the excess will be charged to the tenant.</li> <li>● The bank transfer fee (remittance fee) for the refund of Security Deposit shall be borne by the lessee.</li> </ul>
Cancellation Policy	<p><a href="#">Cancellations after the application are subject to the prescribed cancellation fees.</a></p> <p><a href="#">Cancellations prior to the start of the service are accepted after application; however, a cancellation fee equivalent to 100% of the first payment amount will be charged.</a></p> <p>※ <a href="#">If we do not receive any contact from the customer by 5:00 PM the day following the scheduled contract date and the building lease agreement cannot be executed, the application will be deemed cancelled.</a></p>
Extension of contract period	Please refer to the lease agreement which shown on the screen during application process.
Cancellation during contract period	<p>Though it depends on the property and the lease period, in principle, cancellation penalty fee is required.</p> <p>Please refer the lease agreement which the details will be clearly stated in.</p>